B5-Dilemma

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| In short | Prior to the workshop, the team formulates a set of dilemmas. Or the participants write down dilemmas known to them. Make sure every dilemma has an owner. The owner concludes on the discussion. |
| Goal | Keeping the discussion topic specific and focused on the dilemma. Focusing the discussion on the dilemma makes that the conversation stays on track and the goal of the meeting is clear to everyone. |
| Prepare | Set of dilemmas on the topic of the workshop |
| Steps | Collect the dilemmas.  Chose a dilemma to start the discussion.  Ask the owner of the dilemma to explain the situation. Conclude on one specific dilemma to start the discussion.  Ask all participants to react to the dilemma. Ask questions to clarify statements.  Ask the owner of the dilemma to conclude on the discussion.  Move to the next dilemma. |
| Hints and tips | Make sure every participant has a turn in reaction to the dilemma.  Keep asking questions to clarify statements. |